

INSTITUTIONAL EFFECTIVENESS (IE) PORTAL USER GUIDE FOR EDUCATIONAL PROGRAMS

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READ THE FULL USER GUIDE STARTING ON THE NEXT PAGE OR SELECT A SPECIFIC TASK TO COMPLETE:

- How do I get into the IE Portal and access my unit?
- How do I add a new or edit an existing Mission Statement?
- How do I add a new Outcome?
- How do I continue or archive an existing Outcome?
- How do I add a new Assessment Methodology?
- How do I edit or retire an existing Assessment Methodology?
- How do I add a new Results, Analysis, and Improvements Report?
- How do I align my Program Outcomes with the University's Strategic Plan Goals and Initiatives?
- How do I view the list of Users who have access to a Unit?
- How do I download and save my Unit's IE Assessment reports?
- How do I quickly navigate the IE Portal?
- How do I upload and align supporting documentation for my Outcomes?

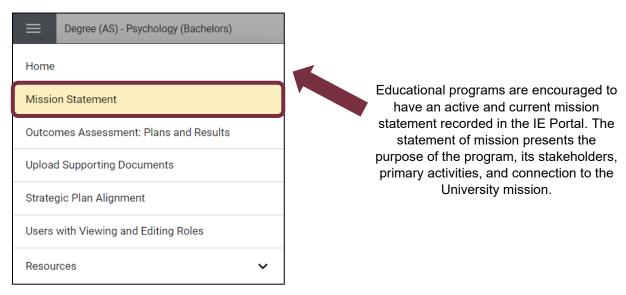
How do I get into the IE Portal and Access my Unit?

- Navigate to the Institutional Effectiveness Portal in Nuventive: <u>iep.fsu.edu</u>.
 <u>Note:</u> the IE Portal may render differently based on the browser used to access it. For best results, we recommend using Google Chrome.
- 2. Login using your FSU employee credentials (username: fsuid@fsu.edu).
 - If unable to login, email ipa@fsu.edu for support.
- 3. Once you have logged in, you will be taken to the home page which provides a brief overview of how to navigate to the page where prior reports are accessible and new reports are submitted, as well as how to access key resources including the IE Portal Quick Guide and Full Assessment Report.
- 4. On the top of the home page, there is a drop-down menu listing all reporting units (Degree/Certificate Programs) and summary units (Colleges/Departments) that you have access to. Select a single unit to view its Program Outcomes (POs) and Student Learning Outcomes (SLOs). Note that if you have access to multiple units, you can use the same box to search for a specific unit (for example, type 'Bio' to find the Biological Science bachelor's degree program).



How do I add a new or edit an existing Mission Statement?

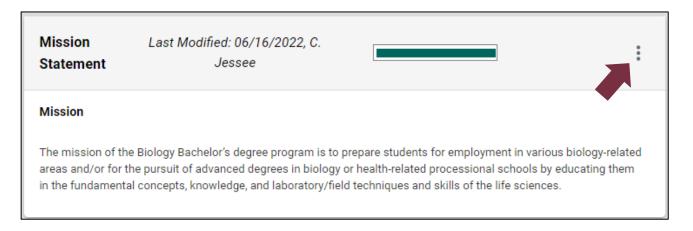
1. Once you have selected a reporting unit from the drop-down menu at the top of the page, expand the navigation menu located in the upper left corner of the screen and select **Mission Statement**:



2. To add a new Mission Statement, click on the add button:



3. To edit an existing Mission Statement, click on the three-dot icon and select **Edit** from the choices:

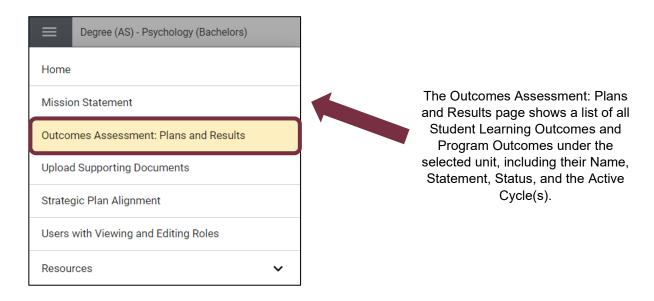


4. When the form opens, enter new or edit existing Mission Statement content in the text box, and click save

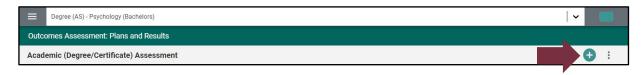


How do I add a new Outcome?

1. Once you have selected a reporting unit from the drop-down menu at the top of the page, click the navigation menu located in the upper left corner of the screen and select **Outcomes Assessment: Plans and Results**:

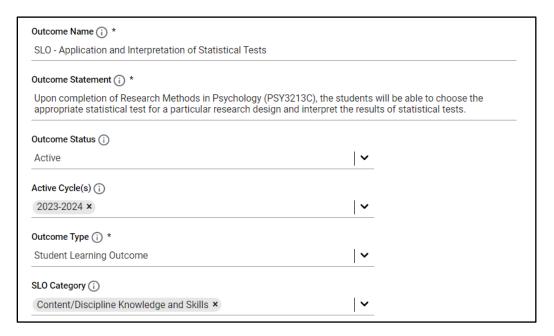


Click the green plus icon on the far right of the Support Unit Assessment header.

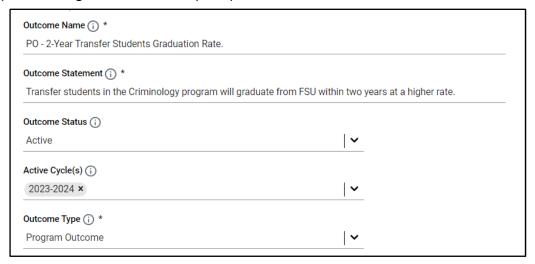


- 3. Once the blank form opens, enter information into the appropriate fields (completed example and a brief description of each field below).
- 4. To save the changes to the Outcome, click Save in the upper right corner.
- 5. Click close to go back to the listing of all Outcomes for the selected unit.

Example for Student Learning Outcomes (SLOs):



Example for Program Outcomes (POs):



- The Outcome Name is the succinct title of the Outcome. Start the name with "PO – " for Program Outcomes and "SLO – " for Student Learning Outcomes.
- The **Outcome Statement** is a brief statement of the (learning) goal that you set for your students and/or program.
- For Status, select Active.

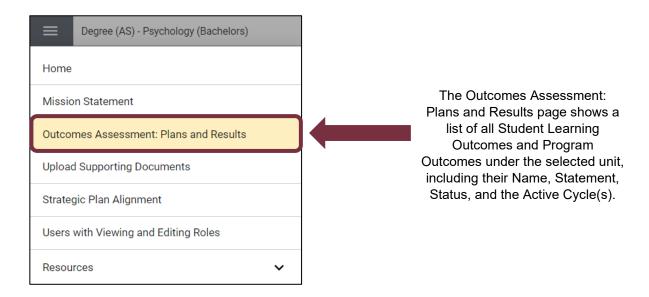
- In **Active Cycle(s)**, enter the upcoming reporting cycle for which you are entering the Plan details (e.g., if you are reporting the 2023-2024 year results, the next active year would be 2024-2025).
- For **Outcome Type**, select 'Program Outcome' or 'Student Learning Outcome.
- For Student Learning Outcomes only, select one SLO Outcome Category.

Remember to click the **information icons** (i) for more details about what kind of narrative should go in each field and to see examples.



How do I continue or archive an existing Outcome?

1. Once you have selected a reporting unit from the drop-down menu at the top of the page, click the navigation menu located in the upper left corner of the screen and select **Outcomes Assessment: Plans and Results**:



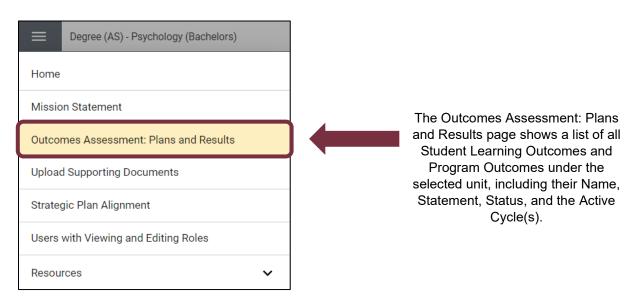
- Double click anywhere on the card, or click the **Options** icon right side of the Outcome's name and select open
- 2. To continue pursuing the Outcome into the next reporting cycle, the next year should be in the **Active Cycle(s)** field (e.g., if you are reporting the 2023-2024 year results, the next active year would be 2024-2025). The next active year should auto-populate in the **Active Cycle(s)** field in the IE Portal annually.

- 3. To indicate that you will not be pursuing the Outcome anymore, remove the next year from the **Active Cycle(s)** field (e.g., if you are reporting the 2023-2024 year results, the next active year would be 2024-2025), and change the **Status** field from 'Active' to 'Archived'. Do not delete or overwrite any of the content in the other fields; it should be saved for accreditation and other purposes.
- 4. To save the changes to the Outcome, click save in the upper right corner.
- 5. Click close to go back to the listing of all Outcomes for the selected unit.



How do I add a new Assessment Methodology?

1. Once you have selected a reporting unit from the drop-down menu at the top of the page, click the navigation menu located in the upper left corner of the screen and select **Outcomes Assessment: Plans and Results**:



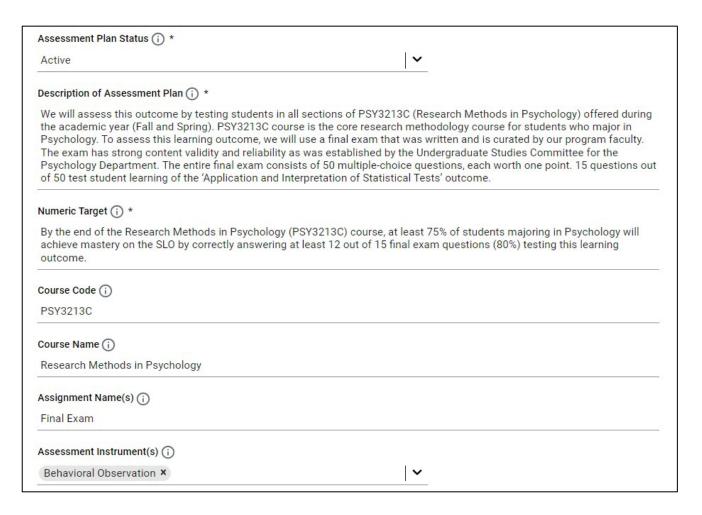
- 2. Double click anywhere on the card, or click the **Options** icon on the far-right side of the Outcome's name and select open
- 3. Select the Assessment Plan tab in the top ribbon.



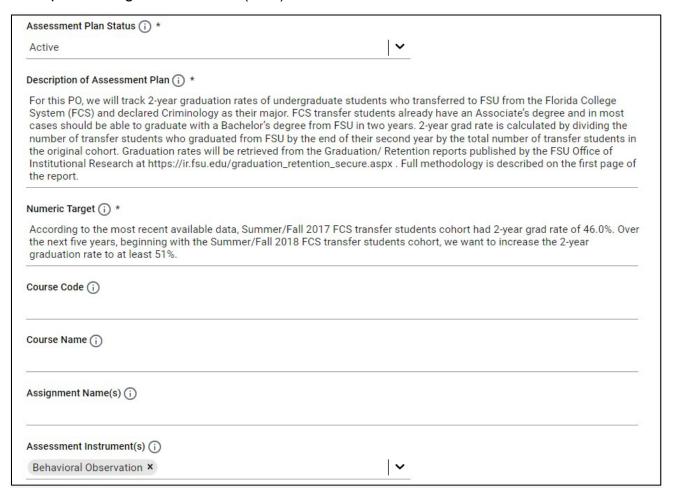
- 4. Click the green plus icon

 at the end of the Assessment Plan ribbon.
- 5. Enter information into the appropriate fields (completed example and brief description of each field below).

Example for Student Learning Outcomes (SLOs):



Example for Program Outcomes (POs):



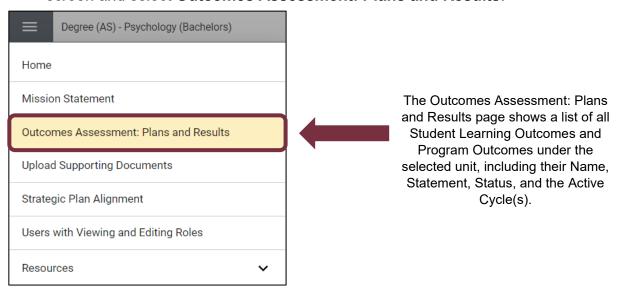
- Select Active for Assessment Plan Status.
- Enter the Description of Assessment Plan including details on which measure
 will be used, why is it an important and suitable metric, how will it be calculated,
 what is the data source, who will pull data/information and report on progress,
 and when will those steps take place (make sure the description conforms to the
 guidelines in the IE Assessment Handbook for Educational Programs).
- In the Numeric Target field, provide a measurable assessment standard that will be used to define successful implementation of the Program Outcome (make sure the description conforms to the guidelines in the <u>IE Assessment Handbook</u> <u>for Educational Programs</u>).
 - <u>Note</u>: If you choose to increase or lower the numeric target, record the changes in this field and note the applicable timeframe, do not overwrite existing content.
- In the **Course Code** field, for Student Learning Outcomes only, indicate the course code(s) in which assessment of the SLO takes place.

- In the **Course Name** field, for Student Learning Outcomes only, indicate the name of the course(s) in which assessment of the SLO takes place.
- In the **Assignment Name(s)** field, for Student Learning Outcomes only, indicate the name(s) of the assignment(s) administered to students to assess the SLO.
- You have an option to indicate which Assessment Instrument you will be using to measure the Outcome. If it is present on the list, simply select it. Otherwise, do not select any.
- 6. To save the new assessment methodology, click corner.
- 7. Click to go back to the listing of all Program Outcomes for the selected unit.

 Return to Questions List

How do I edit or 'retire' an existing Assessment Methodology?

1. Once you have selected a reporting unit from the drop-down menu at the top of the page, click the navigation menu located in the upper left corner of the screen and select **Outcomes Assessment: Plans and Results**:



- 2. Double click anywhere on the card, or click the **Options** icon on the far-right side of the Outcome's name and select open
- 3. Select the Assessment Plan tab in the top ribbon.

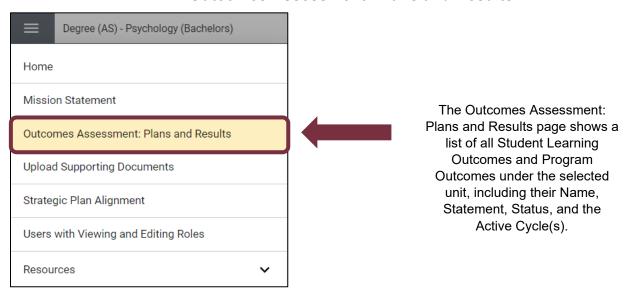


- 4. Open the Assessment Plan you want to update by double clicking anywhere on the card, or click the **Options** icon in on the far-right side of the card and select open
- 5. To 'retire' an existing assessment methodology, uncheck the **Active** box.
- 6. To make edits to the Assessment Plan or Numeric Target, simply add the details to the existing narrative. You should never delete or overwrite existing content. If you are increasing or lowering the previous Numeric Target, record the new Numeric Target and note the applicable timeframe (for example, "Beginning with 2023-24 reporting cycle, the goal is..."). If you are changing key aspects of the Assessment Plan for the next reporting cycle, you should create a new Assessment Plan form and mark the existing as inactive.
- 7. To save the updates to the assessment methodology, click right corner. To go back to the listing of all Outcomes for the selected program, click close



How do I add a new Results, Analysis, and Improvements form?

1. Once you have selected a reporting unit from the drop-down menu at the top of the page, click the navigation menu located in the upper left corner of the screen and select **Outcomes Assessment: Plans and Results**:



2. Double click anywhere on the card, or click the **Options** icon on the far-right side of the Outcome's name and select open on the far-right

3. Select the Results, Analysis, Improvements tab from the top ribbon.

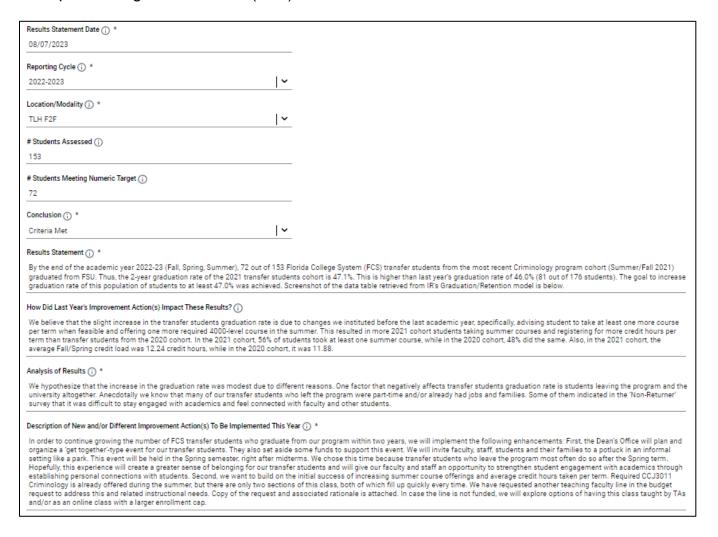


- 4. Click the green plus icon 🕕 at the end of the Assessment Plan ribbon.
- 5. Enter information into the appropriate fields (completed example and brief overview of each field below).

Example for Student Learning Outcomes (SLOs):



Example for Program Outcomes (POs):



- Enter the Results Statement Date for your Results Statement. It will default to the current day of access, but you can choose a different calendar date if necessary.
- In the Reporting Cycle field, select the academic year for which you are reporting results. In most cases, it will be the academic year that just ended.
- For Location/Modality, select which FSU campus your educational program is a
 part of. If you are reporting for multiple locations, you should enter separate
 Results Section entries for each of them (do not report data for multiple locations
 in one form).
- In the # of Students Assessed field, provide the headcount of students who were included in assessment.
- In the # of Students Meeting Numeric Target field, provide the headcount of students who were included in assessment and met the pre-determined numeric target for mastery of the Outcome.

- If reported results meet or exceed the Numeric Target you set for this Outcome, please select "Criteria Met" in the Conclusion drop-down menu. If not, select "Criteria Not Met". The "Inconclusive" option is reserved for situations when there is insufficient information/data to draw conclusions. The "Criteria Partially Met" is for when the Numeric Target has multiple goals or benchmarks, only some of which were met.
- Enter the Results Statement by specifying quantitative information regarding the
 levels at which the Outcome was achieved (e.g., headcounts, percentages,
 tallies, dates/semesters, dollar amounts, etc.) as well as a comparison to last
 reporting cycle'(s') results (ensure the description conforms to the guidelines in
 the <u>IE Assessment Handbook for Educational Programs</u>).
- Provide a response for 'How Did Last Year's Improvement Action(s) Impact
 These Results' by explicitly stating whether the changes indicated last reporting
 cycle were indeed implemented as planned and whether they had the intended
 positive effect.
- Enter the Analysis of Results by examining the reason(s) why the Outcome
 was attained at this particular level and reporting on any data trends (ensure the
 description conforms to the guidelines in the <u>IE Assessment Handbook for</u>
 Educational Programs).
- Enter your Description of New and/or Different Improvement Action(s) To Be Implemented This Year to address any issues described in the Analysis of Results. This field may include small-scale enhancements or significant changes in your unit's operations to improve the Outcome (ensure the description conforms to the guidelines in the IE Assessment Handbook for Educational Programs).
- 6. To save the report, click save in the upper right corner.
- 7. Click unit. close to go back to the listing of all Program Outcomes for the selected

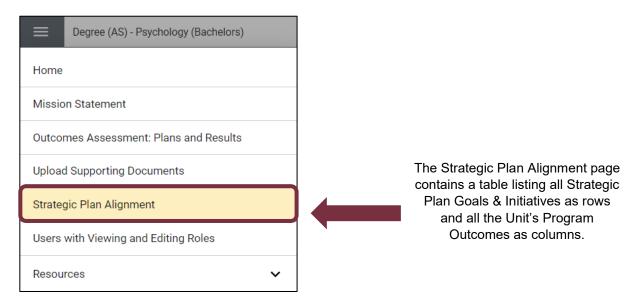


Return to Questions List

How do I align my Program Outcomes with the University's Strategic Plan Goals and Initiatives?

Program Outcomes must be connected to the institutional goals as they are outlined in the FSU Strategic Plan. In addition, the Goals and Initiatives of the FSU Strategic Plan and units' Program Outcomes should be in alignment with budgetary decisions and resource allocation.

1. Once you have selected a reporting unit from the drop-down menu at the top of the page, expand the navigation menu located in the upper left corner of the screen and select **Strategic Plan Alignment**:



2. Select the boxes where each Program Outcome directly or indirectly supports the Strategic Plan Goals and Initiatives.

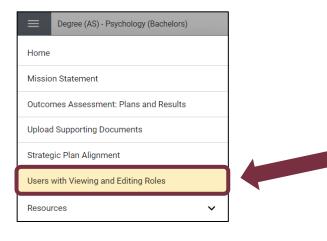
NOTE:

- ✓ Each PO should have 1-3 selections.
- ✓ Only active (i.e., not archived) Program Outcomes need to be aligned.
- ✓ New Program Outcomes only need to be aligned to the Initiatives in the 2023-2027 Strategic Plan Goals and Initiatives list (use drop-down menu in top left corner of page to swap between the prior and current Strategic Plan).
- 3. To save the alignment, click save in the top right corner.

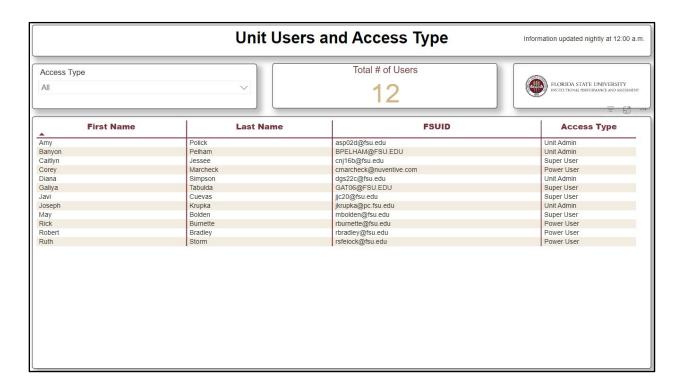


How do I view the list of Users who have access to a Unit?

1. Once you have selected a reporting unit from the drop-down menu at the top of the page, expand the navigation menu located in the upper left corner of the screen, then select **Users with Viewing and Editing Roles**:



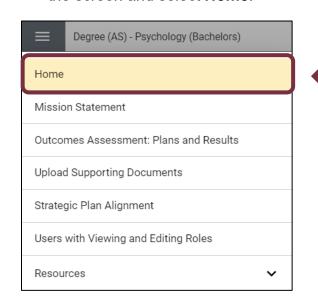
The Unit Users and Access Type table provides the name, FSUID, and access type for all users with access to the reporting unit. Unit Admins can view and edit content, while Read Only users can only view the content. Power Users have access to all university units.





How do I download and save my unit's IE Assessment reports?

1. Once you have selected a reporting unit from the drop-down menu at the top of the page, expand the navigation menu located in the upper left corner of the screen and select **Home**:

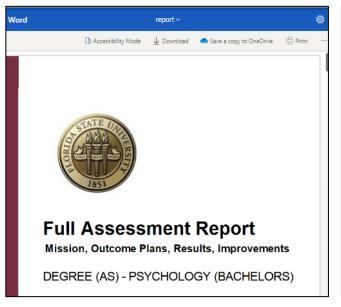


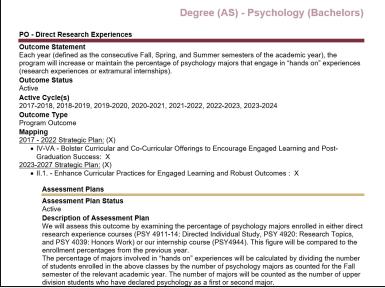
On the Home page, and all other pages in the IE Portal, you can view and export the assessment reports for the unit you have selected by accessing the Full Assessment Report in the Resources Panel on the right side of the page.

- 2. In the right-hand side of the screen, click on **Full Assessment Report**.
- Once selected, you can customize your unit's report by changing any of the available filter options or use the default settings.
- 4. To view the report, click on



in the upper right corner of the side-panel.





5. To extract the report, the simplest method is to click on **Download** in the upper right corner of the side-panel. Note: to download both the report and any supporting documentation, click on the **Zip** icon above download.



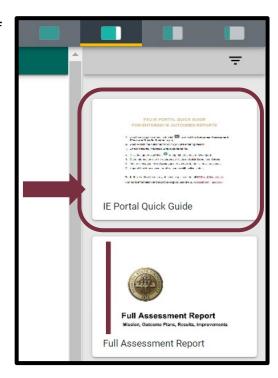


Return to Questions List

How do I quickly navigate the IE Portal?

On the right-hand side of all pages in the IE Portal, across the top are icons for the different side-panel viewing options, including the default minimized panel, split screen, focus, and hiding the panel. The right-side panel contains two key documents, one of which is the IE Portal Quick Guide. This one-page guide succinctly describes the main tasks of entering the assessment report in the system.

- 1. Locate the panel on the right-hand side of any page in the platform.
- 2. Click on the document titled **IE Portal Quick Guide**.
- Once you select the document, the view will automatically adjust to split screen with the guide and the content on the page you were already accessing.
- 4. Follow the guide to quickly navigate the IE Portal.



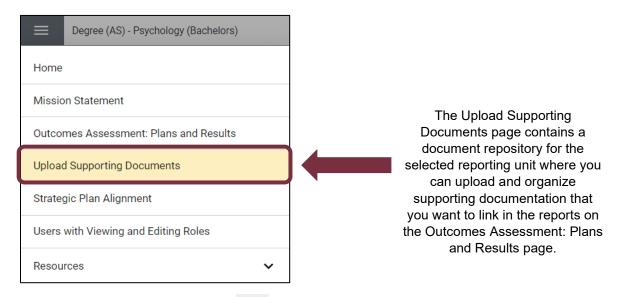


Return to Questions List

How do I upload and align supporting documentation for my Outcomes?

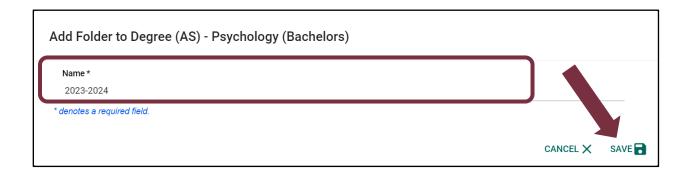
As supporting documentation provides evidence of continuous improvement efforts and is required by accrediting bodies, each unit is strongly encouraged to include these files when available. In the Plans Section, these documents may pertain to the assessment methodology, such as copies of the assessment instrument (survey questions, evaluative rubric, etc.) and data tables and graphs related to setting the goal/benchmark. In the Results Section, relevant supporting documentation may include data tables and visuals/graphics showing the results, minutes/notes from the unit's meeting(s) where results were analyzed and discussed, or department memos announcing changes to support improvements.

1. Once you have selected a reporting unit from the drop-down menu at the top of the page, expand the navigation menu located in the upper left corner of the screen and select **Upload Supporting Documents**:

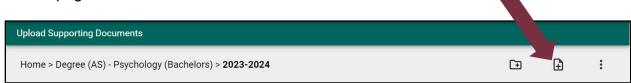


2. To add a folder, select the (icon in the upper right corner of the page. It is good practice to organize documentation by reporting period.

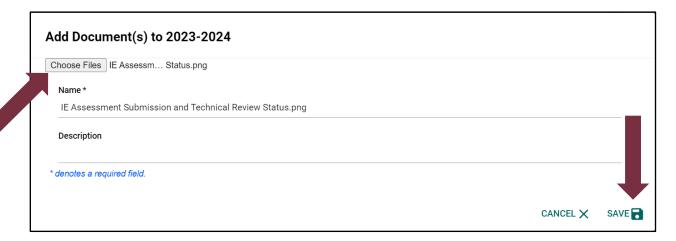




3. Select a folder to open and click on the a icon in the upper right corner of the page.

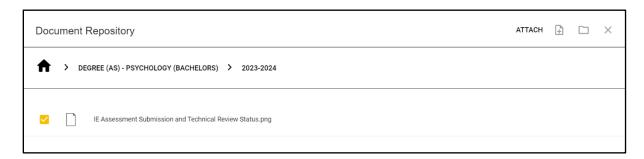


4. Click on 'Choose Files' and locate the document(s) you want to upload and click the SAVE icon.



- 5. Use the Navigation Menu located in the upper left corner of the screen and select the **Outcomes Assessment: Plans and Results** page.
- 6. Double click to select a specific Outcome and navigate to its Assessment Plan or Results, Analysis, Improvements tab where you want to relate a document.
- 7. Either double click on an existing, or create a new report, and locate the **Link Documents** section.

- 8. Click on the green plus icon at the end of the section header.
- 9. In the 'Document Repository', locate the document(s) using the folders and select the checkbox to left of the item(s).



10. Click on __attach in the upper right corner of the document repository pop-up to relate and save the supporting documentation.



Return to Questions List

If you experience any difficulties with this process, please reach out to ipa@fsu.edu with request for assistance.